# **Erik Chou**

kire5030@gmail.com | 302-384-1494 | portfolio

## **EXPERIENCE**

Product Designer Denver, CO

Ria Money Transfer

August 2024 - Present

- Launching 12 alternative payment methods for underserved regions in EU/NA
- Designing a digital wallet for Senegal + global travel wallet app

## **Chief Technical Product Officer**

College Park, MD

Sociable AI

April 2023 - July 2024

- Enabled 500+ creators/influencers to launch machine intelligence marketers on social media
- Developed our monolithic web app with Next.js; architected RAG + vector-embedded LLM agents

Assistant Researcher Pittsburgh, MD

Human-Computer Interaction Institute, Carnegie Mellon University; paper

May 2023 - August 2023

- Designed a data-driven and human-centered decision-assistance environment to help gig workers make "smart" decisions in navigating and selecting gigs
- Worked with 16 gig workers and 9 local policymakers to research algorithmic control and power asymmetries

AI Research Intern Remote

Meta Research / MLH Fellowship

September 2021 - January 2022

• Developed AugLy, human error augmentations to help ML models understand complex, real-world content

#### **PROJECTS**

## "Sprout" - Democratizing agricultural lending

Design Portfolio

November 2022

• Designed a mobile neobank for first-time, non-literate farmers in India. Didn't launch.

## "Colossus web" - Cosmology dark matter visualizer

Web App

September 2022

• Developed a web app with Dr. Benedikt Diemer for calculations about cosmology, the large-scale structure of the universe, and the properties of dark matter halos.

## "Taro" - Open source game engine

<u>Github</u>

March 2021

- Founded a web-based game editor that integrates 3D rigid-body physics with OpenGL rendering and scripting
- Published in 8+ news articles from the US, China, and South Korea; 600+ stars on GitHub

## **EDUCATION**

## **University of Maryland**

Major: Product Design & Human-Computer Interaction (Software Eng., Human Factors, & Inclusive Design)